

## Warranty Period by Product Category

CATEGORY	BASIC	EXTENDED	NOTES
<b>Projectors (excluding lamps)</b>	3 years parts and labor with depot service	<ul style="list-style-type: none"> <li>Extended warranty available, see BOXLIGHT.com</li> <li>Must be purchased within 90 days of shipment from BOXLIGHT or BOXLIGHT authorized reseller.</li> </ul>	Customers buying from a BOXLIGHT Premier Reseller automatically receive a 5 year warranty instead of 3.
<b>Projector lamps</b>	90 days or 500 hours, whichever comes first, from date of original shipment from BOXLIGHT or BOXLIGHT authorized reseller.	<ul style="list-style-type: none"> <li>Lamps for Life (fee paid option)</li> <li>Must be purchased within 90 days of shipment from BOXLIGHT or BOXLIGHT authorized reseller.</li> </ul>	Lamps for Life details are at BOXLIGHT.com
<b>Interactive Flat Panel Displays</b>	3 years Advance Exchange	<ul style="list-style-type: none"> <li>Extended warranty available, see BOXLIGHT.com</li> </ul>	<ul style="list-style-type: none"> <li>Customers buying from a BOXLIGHT Premier Reseller on a registered opportunity receive a 5 year warranty instead of 3.</li> <li>Customer responsible for dismount/remount and packaging for return shipment.</li> <li>BOXLIGHT pays for shipping both ways.</li> </ul>
<b>Interactive Whiteboard (MimioTeach and MimioBoard Touch)</b>	2 years parts and labor with depot service	<ul style="list-style-type: none"> <li>Extends by 3 years to a total of 5 years with registration by end user</li> </ul>	None
<b>Accessories (audio, mounts, stands, Labdisc, cameras, assessment systems, tablets/slates/pads, cables, etc.)</b>	2 years parts and labor with depot service	None	None
<b>Rechargeable batteries</b>	2 years	None	None
<b>Non-rechargeable batteries</b>	None	None	None
<b>Computers</b>	1 year parts and labor with depot service	None	None
<b>Non-BOXLIGHT products</b>	Manufacturer's warranty	None	None



## General Warranty Terms

### LIMITED WARRANTY

BOXLIGHT Incorporated (“BOXLIGHT”) warrants that each BOXLIGHT product (“Product”) will conform to and function in accordance with the written specifications of BOXLIGHT.

Said limited warranty shall apply only to the first person or entity that purchases the Product for personal or business use (“Purchaser”). Said warranty shall continue for the period stated in the “Warranty Period by Category” table above. All warranties commence on the date of shipment from BOXLIGHT or BOXLIGHT’s authorized reseller to the Purchaser, whichever comes second, and are parts and labor only. BOXLIGHT does not warrant that the Product will meet the specific requirements of the Purchaser.

BOXLIGHT liability for the breach of the foregoing limited warranty is limited to the repair or replacement of the Product, at BOXLIGHT’s sole discretion. To exercise the Purchaser’s rights under the foregoing warranty, projector must be returned to BOXLIGHT at Purchaser’s sole cost and expense unless BOXLIGHT specified otherwise in the “Warranty Period by Category” table above. BOXLIGHT will pay for return shipping to customer.

A Return Material Authorization (RMA) number, issued by the BOXLIGHT customer service department, must be clearly displayed on the outside of the shipping carton containing the Product, or the shipment will be refused. The returned Product must be accompanied by: a) proof of purchase including dealer’s name, product name, serial number and ship date and b) a written explanation of the problem.

### WARRANTY LIMITATION AND EXCLUSION

BOXLIGHT shall have no further obligation under the foregoing Limited Warranty if the Product has been damaged due to abuse, misuse, neglect, accident, unusual physical or electrical stress (unusual physical and electrical stress includes unusually long operation, exposure to smoke and other airborne contaminants), unauthorized modification, tampering, alterations, or service other than by BOXLIGHT or its authorized agents, causes other than from ordinary use or failure to properly use the Product in the application for which said Product is intended.

Exclusions – What Is Not Covered: Normal maintenance, cleaning, or tune-ups; consumable items such as but not limited to, batteries except as listed in the “Warranty Period by Category” table above, filters, gaskets, fluids, external hoses, accessories, attachments or any other parts or materials which are designed to be consumed during the life of the product; repair or replacement covered by any other warranty, service agreement, or insurance policy in effect at the time of the failure; costs related to any service request which results in customer education or no problem found; failure, inoperability, or disruption of any product or product functions due to any manufacturer defect; conditions which existed prior to your purchase and delivery of the Product or the Contract; special, indirect, or consequential damages; loss of use; personal items left in the product to be repaired; loss or damage to the covered product while in the course of transit, delivery, or redelivery; failures due to general environmental conditions, including but not limited to rust, corrosion, mold or dust; animal or insect damage; acts of God such as fire, water, windstorm, sand, dirt, hail or earthquake; civil disorders; riot; nuclear accident; malicious mischief; vandalism; manufacturer’s recalls.

### DISCLAIMER OR UNSTATED WARRANTIES

The warranty printed above is the only warranty applicable. All other warranties express or implied, including, but not limited to, the implied warranties or merchantability and fitness for a particular purpose are disclaimed. There are no warranties that extend beyond the face hereof and the foregoing warranty shall not be extended, altered or varied except by written instrument signed by BOXLIGHT Incorporated. It is understood and agreed that BOXLIGHT’s liability whether in contract, in tort, under any warranty, in negligence or otherwise shall not exceed the return of the amount of the purchase price paid by Purchaser and under no circumstances shall BOXLIGHT be liable for special, indirect or consequential damages. The price stated for the Product is a consideration in limiting BOXLIGHT’s liability. No action regardless of form, arising out of the agreement to purchase the product may be brought by Purchaser more than one year after the cause of action has accrued. FOR MORE INFORMATION, CONTACT: BOXLIGHT 1045 Progress Circle, Lawrenceville, Ga 30043 or [www.boxlight.com](http://www.boxlight.com) for the USA and Canada 360.464.2119